



 **ELDER CARE**
SERVICES, INC.

ANNUAL REPORT 2017

A Letter From the Presidents

Dearest friends,

Since our founding in 1970, Elder Care Services, Inc. (ECS) has proven the ancient philosophy that the only constant in our lives is change. Over the past 47 years, we have seen an extraordinary increase in the needs of our community's seniors and an equally remarkable transformation in best practices. In response, ECS has grown and adapted to meet those specific challenges faced by each and every one of those we continue to serve.

2017 was a pivotal year for ECS and for our seniors. We are fortunate to have created an organization that consistently demonstrates tremendous strength in every area of the services we deliver. We are also proud that our internal procedures and policies guaranteed a sustainable, healthy workplace. We rely on our team of dedicated staff and board of directors, invaluable volunteers, and generous donors to improve and continue our nationally recognized services. Thanks to your support, 2017 was a banner year as evidenced by the following achievements:



As we look forward, ECS expects the unexpected and plans to tackle the problems that come with a changing society. In the face of a rapidly aging population, we affirm now, more than ever, that our work is critical and life changing. We are encouraged and energized by your support and look forward to partnering with you for the remainder of 2018 and for many years to come.

Sincerely,

Linda "Sue" Weeks
2017 Board Chair

Mark D. Baldino
President & CEO



2017 BOARD OF DIRECTORS

Linda Bianco
Keith Bowers
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ADVISORY COUNCIL

Steve Evans, Jr.
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Mark O'Bryant
Garrison Rolle

E. Ray Solomon
Glenda Thornton
Marjorie Turnbull
Annie Harris

- 550 + Senior Volunteers provided 196,287 hours of service to local homes, schools, senior centers, hospices, museums, and local non-profit agencies
- 75 seniors (100% with psychological or physical impairments) were welcomed into a safe and engaging environment at our Elder Day Stay center which provided 57,000 hours of respite care for caregivers
- ECS responded to nearly 3,000 assistance and referral calls and filled 1,587 requests for material aid (wheelchairs, walkers, food, fans, and other personal care items)
- Meals on Wheels has delivered over 4,000,000 meals in our area

WHO WE SERVE

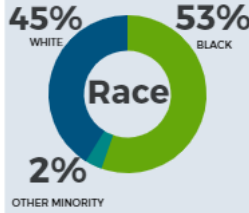
Gender



71%



29%



seniors are the **fastest growing** population in our area

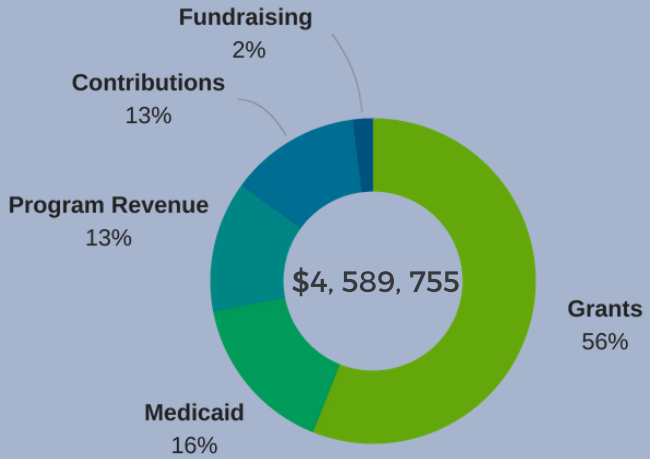
Our mission is to improve the quality of life for seniors and their caregivers in the Big Bend area. As the recognized leader in senior service and advocacy, we provide community based, compassionate care through five areas of service. We maintain strong fiscal policies to ensure the integrity and longevity of these programs.



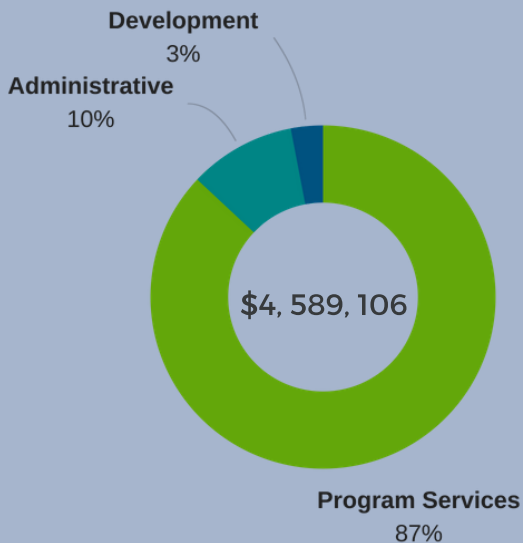
FINANCIAL STEWARDSHIP

Elder Care Services is able to offer quality services to our seniors through vigilant grant pursuits supplemented by generous donors and volunteers. 2017 boasted disciplined expense control, \$574,000 of in-kind donations, and \$99,000 in net investment gains. Thanks to the contributions of the community and efforts of staff, 2017 finished with a solid increase in net assets of \$105,000.

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our services



Nutrition Services

Meals on Wheels (hot & frozen) are delivered on weekdays to homebound seniors and to 8 congregate meal sites.



Elder Day Stay

EDS provides continuous care to adults with dementia as well as respite for caregivers. Monday through Friday, 7:30 am to 5:30 p.m.



In-Home Services

In-Home Services care for frail, functionally impaired and homebound seniors as an alternative to nursing home placement.



Senior Volunteer Program

Seniors 55 years or older are placed in vital volunteer roles that enrich the quality of life of the senior and their community.



Information & Referral

Info & Referral Specialists are the first contact for seniors seeking help and may provide material aid as well as answer questions and connect seniors to appropriate resources.

➔➔ REAL IMPACT



111,493
meals delivered to



502 homebound seniors
8 congregate meals sites

2500 + information & emergency requests
1,623 seniors received material aid



566
SENIOR VOLUNTEERS



454 emergency rides
196,287 hours of service

\$4.73 M value

75 seniors served
ELDER DAY STAY



 **29,525** hours
IN-HOME CARE
seniors & caregivers **168**

Thank You to Our Major Donors

PARTNERS

We owe a big part of our success to the generosity of several partners who provide a myriad of in-kind and grant support to us throughout the year, from office renovations to holiday meal deliveries.

Tallahassee Latter Day Saints
New Mt. Zion AME Church
Trinity United Methodist Church
Faith Presbyterian Church
First Presbyterian Church
Temple Israel
Blessed Sacrament Roman Catholic Church
Good Shepard Roman Catholic Church
St. John's Episcopal Church
Local Senior Discounts
United Way of the Big Bend

OliverSperry Renovations
Larry Overton, P.A.
Holland & Knight Law Firm
Cade & Associates Marketing
Red Hills Broadcasting
WCTV News
Tri Eagle Sales
Yellow Cab
The Centre of Tallahassee
Community Human Service Patnership

ENDOWMENT CONTRIBUTIONS

Thank you to our friends and supporters who contributed to endowments benefiting Elder Care Services. Your legacy gifts will help sustain us for years to come!

The Annie Harris Fund
The Elder Care Services Board Fund

The James and Theresa Croteau Fund
The William H Moncrief Fund

PHILANTHROPISTS CIRCLE \$10,000+

CenturyLink Clarke M. Williams Foundation
Charles A. Frueauff Foundation, Inc.

Masson Family Charitable Remainder Unitrust
Tom and Elva Brady

AMBASSADORS \$5,000+

Capital Medical Society Foundation
Dana M. Preu
Ermine M Owenby, Jr.
Keith Lawson Services, LLC

Killlearn United Methodist Church
Michael and Donna Joyce
Monroe P. Lee
Publix Super Markets Charities

CHAMPIONS \$2,500+

AstraZeneca Pharmaceuticals LP
Bank of America Charitable Foundation
Benjamin and Alicia Trexler
Brown's Refrigeration and Equipment Company
Capital City Bank Group Foundation
Capital Health Plan
Don and Beverly Holt
Gulf Winds Federal Credit Union

Hopewell In-Home Senior Care
Jim and Lisa Giacobbe
John Mahoney
John R. Pettengill Ability Fund
KIA of Tallahassee
Mark and Susan Baldino
Mary Anne Bestebreurtje
Trinity United Methodist Church
United Healthcare

ADVOCATES \$1,000+

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Anfield Consulting Group, Inc.
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John Wesley United Methodist Church
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Sachs Media Group
Sajed Khan
Searcy, Denny, Scarola, Barnhart & Shipley, P.A.
Shirley Krishef
St. John's Episcopal Church
Tallahassee Fire Department
Tallahassee Memorial Hospital
Tallahassee Moose Lodge 1075
Tallahassee Neurological Clinic
Tammy McKenzie
The Rivers Team - Keller Williams Realty
Thomas County Federal
Timothy J. O'Brien
Tom Kirwin
United Way of Northwest Florida
Watson & Associates, CPAs
Wells Fargo
Westminster Oaks Continuing Care
YourLife of Tallahassee



Promoters 500+

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Bart and Jennifer Gunter
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CRA Architects
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Eddie Benefield
Eraclides Gelman
Florida Association of Aging
Services Providers, Inc.
HarborChase Assisted Living Memory Care
Harrison Commercial Properties
Healing by Nature Senior Care LLC
Heuler-Wakeman Law Group, P.L.
Home Instead
James H. Cason
Jay and Mary Baker
Jim and Theresa Croteau
John and Marthann Outland
Jon H. Cramer
Julie Ferris
Kimberley Lee
Leon County Board of County Commissioners
Linda Sue Weeks
Madona D Pichetti
Michael Barry
NAI TALCOR
Opal C Miller
Pete and Susan Dunbar
Rachel Anderson Roberson
Rutledge Ecenia, P.A.
Sharon and Tom Rolfes
Steven and Charmian Jinks
Steven Eddy
Sunshine Corporate Filing of FL, Inc
Tallahassee Action Grants
Tallahassee Ford Lincoln
Tallahassee ParrotHead Club
Tallahassee Rotary Club
Westwood Animal Hospital

Supporters 100+

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Eugene Thomas
Frederick and Nancy Sanguiliano
General Sheet Metal
George and Brenda Pfeiffer Endowment Fund
George B Crain
George Dawson
Gina Gorman
Gina W. Whitfield
Good Samaritan Methodist Church
Graham Givens
Hillman and Lin Brannon
Holy Mother of God Philoptochos Society

*Don't see your name? We're sorry we missed you! Please contact the Development Department for a complete list of all of our generous donors from 2017.



Elder Care is like having a second family."

Horace Walsh
Howard Chambers
James and Kitty Ball
James Davis
James Donohue
James Moorer
Jane S. Berry
Janet Stanton
Janice Bordelon
Jared Timmons
Jean Williams
Jennifer Fennell
Joanna and Jerome Novey
Joanne H Lazar
Jodi Wilkof
John and Allison Berry
John and Martha Larson
Jon Hinkle
Joseph and Millicent Marchiano
Joseph White
Joyce Campbell
Judith Lamb
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Katrina Rolle
Keiser University Student Occupational
Therapy Association
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St. Catherine Circle of Blessed Sacrament Church
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Staybridge Suites Tallahassee
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Terry Forrest
The Hucks of Golden Eagle Golf and Country Club
The Italian-American Club of Tallahassee
Thelma Lawrence
Thomas Longerbeam
Thomasville Road Baptist Church
Tillie Tice
Todd Sperry
Trent Meewes
UPS Teamsters
Valerie Oliver
Vertie Lee Highsmith
Wayne and Kay Hill
William and Edith Williams
William M. McCloud
William Miller
Winston Ortiz
Women of the Moose,
Tallahassee Chapter No. 1103

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COMMUNITY-BASED, COMPASSIONATE CARE

Elder Care Services is the leading provider of community-based senior care. Since our founding in 1970, we have been driven by compassionate and generous community members. In addition to dedicated professional staff, over 800 individuals give thousands of hours of service each year, from delivering Meals on Wheels, to providing companionship, and supporting events. Together with our community partners, our mission is to improve the quality of life for seniors and their caregivers.

SENIOR ADMINISTRATION

Mark Baldino, President & Chief Executive Officer

Kristen Briggs, HR & Office Management

Lisa Giacobbe, Chief Financial Officer

Michael Henderson, VP, Nutrition & Kitchen Operations

Zoila Huston, In-Home & Community Services

Jocelyne Fliger, Volunteers & Engagement

Nicole Ballas, Development

Lexi de León, Elder Day Stay

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(850) 921-5554 | www.eldercarebigbend.org
